Returning your Technotrash Can

Please follow the steps below to return your Technotrash Can for recycling.

You will need:
- Packing tape
- GreenDisk supplied shipping label
- Scale
- Packing materials

1. Prepare the Technotrash Can for shipping
   - Place all printer cartridges in a sealed bag to prevent spilling.
   - Review the procedures for packing batteries.
     - Do not include single use batteries. Only rechargeable batteries can be included.
   - Undo all 4 flaps on the top.
   - Add packing materials to minimize movement during shipping. The plastic bag that was used to ship the Technotrash Can or crumpled newspaper work well.
   - Fold the two small side flaps into the opening.
   - Fold in the back flap.
   - Fold in the remaining flap with the GreenDisk name.
   - Tape over all edges of both the top and the bottom.

2. Print your FedEx label
   - Find the token number on the back of your Technotrash Can.
   - Weigh the Technotrash Can. We recommend using a bathroom scale.
   - You will receive an email with your shipping label which must be used within 10 days.
   - Tape your label to the back of the Technotrash Can in the square box that says “Put Label Here”.

3. Schedule a FedEx pickup:
   Call FedEx to schedule a pickup. The Technotrash Can with label can also be dropped off at any FedEx location.
   - Dial FedEx 1-800-463-3339.
   - When the automated phone system asks the first question - dial ‘0’ on your phone.
   - The system will then ask if you are calling, say 'Ship a package'.
   - When the asked if you your request involves a location from outside of the US, say 'No'
   - A FedEx agent will then come on the line to help with scheduling your pickup.

For any questions, contact GreenDisk Customer Service with your order number at customerservice@greendisk.com or 800-305-3475.